

# Terms and Conditions

## Green Together Reward

### To qualify for the Green Together Reward:

- 1 You must have successfully applied for an Eligible Mortgage Transaction with Coventry Building Society, Godiva Mortgages Limited or ITL Mortgages Limited ('we', 'us' or 'our').
- 2 An Eligible Mortgage Transaction can be in respect of a Residential or Buy to Let mortgage, but must relate to either:
  - A. A mortgage application to purchase a new property (home mover or first time buyer); or
  - B. A remortgage application on your existing property; or
  - C. Where you are an existing customer, an application that relates to one of the following:
    - A remortgage raising further capital
    - Further borrowing
    - A product transfer
    - A port of your existing mortgage
    - A Consent to Let on your existing mortgaged property
    - A transfer of equity
    - A change of term
    - A change of repayment type.
- 3 You must have submitted your application for an Eligible Mortgage Transaction to us between 28 September 2021 and 26 May 2023.
- 4 You must have submitted your Green Together Reward online application form between 28 September 2021 and 26 May 2023 available at [www.coventrybuildingsociety.co.uk](http://www.coventrybuildingsociety.co.uk).
- 5 You must have completed your Eligible Mortgage Transaction and the Eligible Improvements (as detailed below) and submitted the Green Together Reward claim form to us by 26 May 2024.
- 6 You must have spent at least £2,500 on Eligible Improvements with a TrustMark Registered Business. For the avoidance of doubt, you may have completed a combination of the Eligible Improvements detailed below in order to meet the minimum spend requirement of £2,500.
- 7 The Eligible Improvements must have been completed by a TrustMark Registered Business.



## Eligible Improvements:

The following improvements are eligible for the Green Together Reward:

- Air source heat pump
- Ground source heat pump
- Biomass boiler (wood pellets)
- Mechanical ventilation with heat recovery
- Solar panel installation
- Solar hot water system
- Wind turbine installation
- Solid wall insulation
- Insulation for flat roofing
- Room in roof insulation
- Loft insulation
- Cavity wall insulation
- Fill part wall cavity insulation
- Suspended wooden floor insulation
- Solid floor insulation
- Loft insulation top-up
- Time and temperature zone control (for radiator systems or underfloor heating)
- Additional thermostatic controls, warm air systems
- Thermostatic radiator valves
- A-rated double/triple glazing (where replacing single glazing)
- Secondary glazing (in addition to single glazing)
- Draught-proofed windows
- New insulated uPVC external doors (where replacing doors installed prior to 2002)
- Draught-proofed external doors.

## You will not qualify for the Green Together Reward if:

- 1 Your application changes so that it's no longer eligible as set out within these terms and conditions.
- 2 The Eligible Improvements were completed prior to 28 September 2021.

## TrustMark and other important terms and conditions:

- 1 By registering your interest for the Green Together Reward, you agree that we can contact you and/or TrustMark in this regard.
- 2 We will contact TrustMark when you have notified us that the work has been completed. TrustMark will check that the works have been completed by a Registered Business. You agree to us sharing your data with TrustMark to do this.
- 3 We are not responsible for the improvements carried out by your chosen Registered Business or the checks made by TrustMark.
- 4 By releasing the funds to you, we are not guaranteeing the quality of the work completed by the supplier and it's up to you to make sure that you're satisfied with the improvements carried out.
- 5 We do not make any guarantee about the costs of the work required or any savings that can be made and you are responsible for making your own decision in this regard.
- 6 The £500 Green Together Reward will be paid into the account from which mortgage payments are made, where applicable. Where a Direct Debit has not been set up to pay your mortgage, you should contact us to arrange payment of the £500 Green Together Reward.
- 7 You may only claim this £500 Green Together Reward once per property, even if you are completing a number of Eligible Improvements or if you make more than one Eligible Mortgage Transaction in regards to that property.

## We reserve the right to withdraw the Green Together Reward at any time.

**Your home may be repossessed if you do not keep up repayments on your mortgage.**