

## Mortgage Direct Debit

Please complete this form fully and return to: PO Box 600, Oakfield House, Binley, Coventry CV3 9YR.  
Please complete a separate form for each mortgage account.

Borrower(s) name(s)

Property address  
(including postcode)

Telephone number

Please enter the Coventry Building Society mortgage account number (if known)

Preferred payment day   commencing     or just after this date

### Instruction to your bank or building society to pay by Direct Debit



Service User Number

1. Name and full postal address of your bank or building society.

To the Manager  Bank/Building society

Address  
(including postcode)

2. Account holders name (including initials)

3. Branch sort code  -  -

4. Bank/building society account number

5. Instruction to your bank/building society;  
Please pay Coventry Building Society Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Coventry Building Society and, if so, details will be passed electronically to my bank/building society.

Signed   Date   /   /

Signed   Date   /   /

Reference (Office Use only)

Banks and building societies may not accept Direct Debit instructions for some types of accounts.

This guarantee should be detached and retained by the payee.



### The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Coventry Building Society will notify you five working days in advance of your account being debited or as otherwise agreed. If you request Coventry Building Society to collect a payment, confirmation of the amount and date will be given to you at the time of request.
- If an error is made in the payment of your Direct Debit, by Coventry Building Society or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when Coventry Building Society asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.